



# GEORGIA DEPARTMENT OF REVENUE

## ▪ MOTOR VEHICLE DIVISION ▪

[www.dor.georgia.gov](http://www.dor.georgia.gov) ▪ Tel: 1-855-406-5221

Lynnette T. Riley, Commissioner ▪ Georgia Steele, Director

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## **Vehicle Renewal Reminder – Important Information Below**

Dear Vehicle Owner:

### **What is the purpose of this letter?**

*This is to notify you that you will not be receiving a registration reminder on your impending December vehicle registration renewal. Note: You are required to renew your registration using the options listed below prior to the vehicle registration expiration date. Before you begin your renewal process please visit our website for all available payment options.*

As you may know, the Department of Revenue (DOR) was recently notified by the vehicle registration renewal print vendor that they would not be able to fulfill the mailing of renewal notices to Georgia residents. This notification impacted the Department of Revenue as the supplier of the data, you as the citizen and your local County Tax Commissioner who sends out these courtesy mailings.

The DOR has found another vendor to produce these annual renewal notices. As we continue to finalize the details of future mailings with the new vendor, we wanted to inform you that you will not be receiving the standard registration renewal document this year.

Please Note: This is the result of a vendor issue and is in no way caused by your local County Tax Commissioner.

### **How does this affect me?**

*Please accept this correspondence as notice of your impending vehicle registration renewal which must be paid on or before your vehicle expiration date. Please see renewal options details below.*

### **What is the deadline for my vehicle renewal?**

*Your current decal and your registration will no longer be valid after the registration expires, typically on your birthday. The expiration date is noted on your current registration card (in the upper right corner). Please renew as soon as possible.*

### **How can I renew?**

Depending on your county, please see the options listed below for the renewal of your registration:

- **Online:** Residents of a participating county in the online renewal program can renew using your Renewal Identification Number (RIN). You may use the RIN look-up tool found on the Department's website [www.dor.georgia.gov](http://www.dor.georgia.gov) in order to find the RIN for your vehicle. When using this option, please allow time for the county tag office to mail your registration decal prior to your birthday.
- **County Tag Office:** With your tag information you can visit your local tag office to pay your registration and receive your decal. To locate the contact information for your County please visit [www.dor.georgia.gov](http://www.dor.georgia.gov)
- **Kiosk:** Residents of a county participating in the kiosk program can process their renewals through a Tag renewal self-service kiosk located in certain Kroger store locations as well as some County Tag Offices. Visit our website for locations and hours at [www.dor.georgia.gov](http://www.dor.georgia.gov) then click 'Motor Vehicles'.

**How do I cancel my vehicle registration?** Download our Form MV-18J, available at [www.dor.georgia.gov](http://www.dor.georgia.gov) for next steps.

We apologize for any inconvenience this may have caused and know that we are working to resolve this matter as quickly as possible. If you have questions, please call 1-855-406-5221 Monday through Friday, 8:00 a.m. to 4:00 p.m. EST, visit our website at [www.dor.georgia.gov](http://www.dor.georgia.gov).